

Bond Cleaning

Internal Clean Inclusion Listing



Entry / Hall

- Wipe down skirting boards
- Clean and dust lighting, switches and fixtures
- Vacuum and mop entryways and other hard surface floors
- Dust and remove cobwebs
- Wipe down inside and outside of doors

Lounge / Dining Room

- Clean windows (internal), sills and tracks
- Clean air conditioning unit filters (where removable)
- Wipe down skirting boards
- Clean and dust lighting, switches and fixtures
- Dust and remove cobwebs
- Vacuum and mop floor
- Dust and clean fans
- Spot clean walls
- Clean sliding doors inside/outside

Kitchen

- Clean cabinets, cupboards, drawers and doors inside and out
- Clean oven inside/outside, cook top, grill and range hood (including filter)
- Clean dishwasher (internal, including filter)
- Clean and shine sink and taps
- Vacuum and mop floor
- Clean windows (internal), sills and tracks
- Dust and remove cobwebs
- Clean and dust lighting, switches and fixtures
- Wipe down skirting boards
- Damp wipe all kitchen bench tops

Laundry

- Vacuum and mop floor
- Clean windows (internal), sills and tracks
- Wipe down skirting boards
- Clean and dust lighting, switches and fixtures
- Dust and remove cobwebs
- Clean sink and cupboards
- Wipe all counters

Bedrooms

- Vacuum carpets
- Wipe down skirting boards
- Clean and dust lighting, switches & fixtures
- Dust and remove cobwebs
- Clean windows (internal), sills and tracks
- Spot clean walls
- Dust and clean fans
- Clean inside cupboards and built in wardrobes

Bathrooms / Toilets

- Vacuum and mop floors
- Clean and descale shower screen and tiles
- Clean exhaust fans
- Clean bathroom sinks and bathtub
- Clean the toilet inside and outside
- Clean mirrors and wipe all counters
- Clean windows (internal), sills and tracks
- Wipe down skirting boards
- Clean and dust lighting, switches and fixtures

Other Areas

- Garage – Vacuum / Sweep Out; clean and dust light and power points
- Front Door Area – Sweep

THE FOLLOWING ADDITIONAL SERVICES ARE AVAILABLE WHERE REQUESTED

- Carpet Cleaning
- Standard Flea Pest Control
- Blind Cleaning
- Full Wall Washing
- External Cleaning (e.g. deck or balcony)
- Yard & Garden Maintenance
- Home Maintenance & Handyman Services

**For more information, contact the
First Call Team on (07) 3708 1060**

**Ask about our
\$275 Express Bond Clean**

**Be sure to check your Lease for
any special requirements**

Bond Cleaning

Important Service Information & Tips

Review your Lease Agreement

Each Real Estate Agency and Property Manager may have different requirements. We encourage you to check your lease agreement for any special requirements and advise us as soon as possible so that we can include these with your service.

General Service Exclusions

Our Internal Bond Cleaning service is completed in accordance with the listing on the first page. The following services are **excluded** from our Internal Bond cleaning service, *but may be added where requested as part of your booking request*:

- Blind cleaning.
- Full wall washing - small spot cleaning is completed in most areas as part of our standard clean.
- Garden or yard maintenance.
- External cleaning (e.g., balcony, windows, patios, under eave or patio ceilings).
- Ceiling cleaning.
- Baby/child safety latch/lock removal.
- Intensive garage cleaning - we will vacuum/sweep; and clean light switches & power points as part of our standard clean.
- Garage wall cleaning.
- Garage floor/wall oil stain removal.
- Handyperson or home maintenance works.
- Rubbish bin cleaning.
- External window and flyscreen cleaning.
- **Any cleaning that could result in damage.**

Where an item is added to your booking, it is charged as part of the overall time taken to complete your service. Our estimated pricing is based on the size of your home *without* the above noted excluded items. Depending on your home and requirements, additional time may be required.

All cleaning is provided on a *per hour, per cleaner* basis. For example: 2 cleaners working 5 hours each would be 10 cleaning hours. Final pricing will be based upon the total number of cleaning hours provided at your property on the day.

Nicotine / Smoke or Cigarette Smoke Damage

Cleaning of nicotine and staining from smoke or smoking is not covered as part of our rectification guarantee. It is accepted that staining will remain even following intensive cleaning.

Internal Bond Service Rectification Guarantee

We offer the benefit of recleaning any issues identified by your real estate agent regarding our full internal bond cleaning service, at no charge. Issues must be advised to us within three days of the completion of your service. For a full bond clean, our guarantee covers those items cleaned as part of your service. Where issues identified are related to matters that did not form part of the original service, we are happy to return to your property to provide additional support at our usual service rates.

Our **Express Bond service** is based upon the provision of a set number of cleaning hours and as such our full bond clean rectification guarantee does not apply.

All of our services are provided in accordance with our Terms and Conditions available [here](#).

We are happy to help

It is important not to assume anything when it comes to your end of lease or bond clean, particularly given variation in expectations of both customers and Property Managers. We encourage you to speak with us about any questions you may have after reviewing your lease agreement – we are always happy to assist. If you have any questions, contact us at team@firstcallhomeservices.com.au or call **07 3708 1060**.